

# Information



## Welcome to Mahora Medical

Thank you for entrusting your care to us.

We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

## Services

Our clinical team can assist you with all of your healthcare needs.

We pride ourselves on modern, convenient and continuous care.

Services include:

- + Regular Checkups
- + Women's Health
- + Family Planning
- + Travel Medicine
- + Immunisations
- + Labtests
- + Men's Health
- + Sexual Health
- + Minor Surgery
- + Repeat Rescriptions
- + Referrals

## Doctor

OmniHealth Doctor

## Nurse

OmniHealth Nurse

## Administration

Kathy Greville

## Fees

### Registered Patients

0 — 13 Years	\$0.00
14 — 17 Years	\$34.00
18+ Years	\$44.00

The above pricing is for a standard 15 minute medical consultation for registered/enrolled patients.

Longer consultations are available.

Please talk to our receptionists if you require extra time but be aware there is a fee.

### Repeat Prescriptions

Pick-up Script	\$22.00
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All prices include GST.

## After Hours Care

Triage nurses are available after hours. If you need assistance during this time, please call **(06) 878 2722**.

Our triage nurses will be able to provide advice or direct you to any other services you may need.

## Enrolment

Enrolling is free and voluntary.

If you choose not to enrol you can still receive health care services from your chosen GP, general practice or primary health care services provider.

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.



**Please ring (06) 878 2722 to book an appointment.** Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority.

## Appointments

Please ring **(06) 878 2722** for an appointment.

Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority.

Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultation times may be available. Charges apply.

## Payments

Fees are payable at the time of consultation.

We accept eftpos, visa, mastercard and online payments. Paywave is also now available.

Fees for enrolled and registered patients are subsidized by the Government for various age groups and services listed at the practice.

Please ask our reception staff for more information.

## Repeat Prescriptions

We are happy to issue repeat prescriptions.

However, we ask that you give us as much advance notice as possible.

Repeat prescriptions do incur a charge (\$22) and the doctor may need to see you prior to issuing for clinical and/or legal reasons — especially if you are not seeing your regular GP. Please ask our reception staff for more information.

## Patient Portal

We are currently exploring the various patient portals available to us.

Once implemented, our patient portal will act as a secure online tool that lets patients manage their health in a convenient manner. We'll let you know when it's live.

## Pharmacy

### Mahora Pharmacy

907 Tomoana Road, (06) 878 3666

Mahora Pharmacy is open 8:30AM to 5:30PM on weekdays and 9AM to 12PM on Saturdays.

It is closed on Sundays and Public Holidays.

## Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

## General Information:

### Mahora Medical

1/900 Tomoana Road  
Mahora  
Hastings 4120

Two carparks are available outside the practice, with one being disability parking. Street parking is also available.

A pharmacy is located within 80m of the practice.

**Please dial 111 in emergencies.**

Monday to Friday— 8AM to 5PM  
Weekends — closed

Phone: (06) 878 2722  
Fax: (06) 870 3900

[reception@mahoramedical.co.nz](mailto:reception@mahoramedical.co.nz)

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